



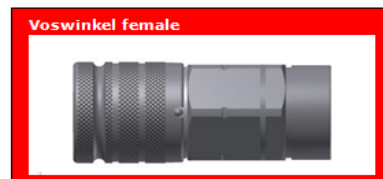
RECALL NOTIFICATION



QRC PRODUCT RECALL RCL-1801

VOSWINKEL quick release couplings (QRCs) falling under the item codes FF-12-1 (also invoiced as FH-12-1) supplied by STAUFF have been identified with a fault. Accordingly, we must insist on a product recall for all VOSWINKEL QRC female bodies falling under the item codes FF-12-1 (also invoiced as FH-12-1).

- #1. The coupling works perfectly when used with corresponding Voswinkel male tips. *[The plug-in connection (coupling) then locks into place securely, the female body's locking sleeve rotates, and the coupling can work correctly.]*
 - #2. Couplings also work correctly if a Voswinkel male tip is connected to a third-party female body. *[In this case, the plug-in connection (coupling) should lock into place, the locking sleeve should rotate correctly and hence perform correctly.]*
 - #3. However, in the event that a Voswinkel QRC Female Body QRC-FH-12-F is combined with a third-party manufactured male tip, certain scenarios may then result in the plug connection not locking into place securely and potentially coming loose. In the unlikely event that this configuration is connected without locking into place securely, it could therefore present a safety hazard.
- The potential risk associated with above mentioned case #3 is hard to estimate, but we cannot rule out hazards to health and safety. In the event of different scenarios coming together, in the worst case we cannot rule out this jeopardising human life.
 - This recall only affects items manufactured during 2017. The date of manufacture can be found on the coupling body, which indicates the calendar week and year in which the product was produced, e.g. 37/17 indicates manufacturing date of week 37 in 2017.
 - We urge you to take this warning seriously and immediately withdraw from circulation any female bodies which qualify for this recall you still have. Please immediately advise your end users/customers appropriately and arrange a product recall.
 - We are endeavouring to rectify this situation as quickly as possible and are offering to replace the recalled items with new couplings. We ask you to return any affected products to us and advise us of your required replacement coupling quantities.
 - We have produced a "Product Warning Form" (2018-02-27 Product Warning Form-QRC FF-12) for further information. If you are affected or you know of anyone who is please request a copy of this form from STAUFF to pass this on - to warn them of the potential dangers and need for the products to be returned.



Possible safety hazard!